

Role of Nurses in the Healthcare System

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Nurses are part of the healthcare professionals that provide medical services to the patients. They are involved in daily healthcare activities such as treatment, counseling, and testing of the patients. Nurses play a significant role in the healthcare system, and the nature of their workarounds has a significant impact on the work setting.

Nurses play a crucial role in ensuring the safety of their patients both in hospitals and at home. The patients' safety is a primary concern among healthcare facilities, and the nurses, through their professional practice, help in setting up various patient safety strategies. For instance, nurses help to teach and sensitize their patients on how to avoid accidents and minimize medical errors by providing a 'holistic approach' to medical treatment (Heldal et al., 2019). Therefore, by ensuring the safety of the patients, nurses play a remarkable role in the healthcare system.

The rise of healthcare informatics and health information technology is a significant workarounds or a workflow issue that dramatically impacts the nurses in their work setting. The emergence of healthcare technology has eased the workloads or schedules for the nurses by making the electronic data regarding the medical history of their patients readily available for decision making (Seaman, & Erien, 2015). Therefore, this has helped the nurses in quick decision making and proper administration of drugs, hence positively impacting on their workflows.

The implementation of modern technology is one of the policy changes in the healthcare setting involving the participation of the nurses. Currently, almost all healthcare institutions have embraced the use of modern technology in their routine activities, which has improved on the delivery of services to the patients (Jelec et al., 2016). Nurses, as part of the healthcare

professionals, are engaged in implementing new technology policies in treating and communicating with the patients.

Conclusively, nurses, like other healthcare personnel, contribute significantly to the proper functioning of the healthcare system by ensuring patient safety. However, the nature of their workarounds, characterized by the introduction of healthcare technology, has a significant impact on their work setting.

References

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